



<https://eternalhotelsllc.com/careers/barista-pearl-coffee-shop-pasco-2-washingtonstate/>

## Manager – Pearl Coffee Shop (Pasco)

### Description

#### About Us:

Pearl Coffee is a locally owned coffee stand dedicated to serving high-quality **coffee, Red Bull drinks, and Boba** with excellent customer service. We take pride in creating a welcoming atmosphere and providing delicious, handcrafted beverages to our community.

**Job Summary:** We are seeking a Coffee Shop Manager to lead our team, ensure smooth daily operations, and drive business growth.

### Responsibilities

#### Operations & Leadership:

- Oversee **daily store operations**, including opening/closing procedures, inventory management, and equipment maintenance.
- Hire, train, schedule, and supervise baristas to ensure a **high level of service and efficiency**.
- Maintain a **clean, organized, and welcoming** environment for customers and employees.
- Uphold **brand standards** for all beverages, including coffee, Red Bull drinks, and boba tea.

#### Customer Experience & Sales:

- Provide **excellent customer service** by handling inquiries, complaints, and special requests professionally.
- Implement strategies to **increase sales and customer engagement**, such as promotions, loyalty programs, and seasonal offerings.
- Ensure all drinks are **consistently prepared** to company standards.

#### Financial & Inventory Management:

- Track daily sales, monitor expenses, and **optimize profitability**.
- Manage inventory, place orders, and **minimize waste** to maintain efficiency.
- Use POS systems to track performance and generate reports.

#### Compliance & Safety:

- Ensure **adherence to health, safety, and food service regulations**.
- Maintain all equipment and work areas in compliance with cleanliness and safety standards.

### Qualifications

- Must be at least 18 years of age.
- Must be able to effectively communicate with Spanish-speaking customers

### Hiring organization

Kennedy Mart LLC

### Employment Type

Full-time

### Duration of employment

Year Round

### Industry

Customer Service

### Job Location

2221 E Lewis Street, 99301, Pasco, WA, USA

### Working Hours

Must be willing to open and close store.

### Base Salary

\$ 18.00

### Date posted

April 28, 2026

### Valid through

01.01.2027

regarding their orders.

- Minimum of one (1) year of management experience required.
- Minimum of two (2) years of experience in a coffee shop, boba tea shop, or similar beverage-focused environment required.
- Demonstrated leadership, communication, and problem-solving skills.
- Ability to effectively multitask and perform in a fast-paced work environment.
- Experience with inventory management, staff scheduling, and team supervision.
- Must have open availability and flexibility to work varying shifts, including evenings, weekends, and holidays.
- Familiarity with boba tea preparation and Red Bull-infused beverages is preferred.

### **Job Benefits**

- **Great team environment** and fun work atmosphere
- **Competitive pay + tips**
- **Opportunities for growth** within the company
- Employee discount

### **Contacts**

If you love making delicious drinks and connecting with customers, we'd love to meet you! Apply today and join the **Pearl Coffee family**.