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## Gas Station Cashier – One Stop Mart Richland

### Description

Eternal Hotels is a national hospitality company primarily engaged in the management and ownership of upscale, midscale and economy hotels & restaurants.

Our brands include the Red Lion Hotel Pasco WA, Best Western Pendleton OR, Holiday Inn Express Pendleton OR, Best Western Plus Dayton WA, Comfort Inn & Suites Walla Walla WA, Sleep Inn Pasco WA, Rodeway Inn Boardman OR, and Vintners Lodge Prosser WA. Eternal Hotels operates a group of RV Parks & Resorts including the RV Park at Vintners Lodge in Prosser, WA and the Driftwood RV Resort in Boardman, OR. The company also owns and operates gas stations, entertainment, and restaurant venues throughout Washington and Oregon. For more information, please visit the company's website at <https://eternalhotelsllc.com>.

### Summary/Objective

We are looking for an efficient, courteous Gas Station Cashier who possesses excellent customer service skills. The Gas Station Cashier will scan the customer's selections, ensure that prices and quantities are accurate, accept payments, issue receipts, answer inquiries, and provide helpful information to customers products, promotions, or item location. You will also respond to complaints, process refunds or exchanges of items, and maintain a clean workspace.

To succeed as a Gas Station Cashier, you should have a strong work ethic and high level of accuracy. You should be responsible, attentive to customer needs, and committed to providing excellent service.

### Responsibilities

#### Essential Functions

Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

- Welcoming customers, answering their questions, helping them locate items, and providing advice or recommendations.
- Operating scanners, scales, cash registers, and other electronics.
- Balancing the cash register and generating reports for credit and debit sales.
- Accepting payments, ensuring all prices and quantities are accurate and providing a receipt to every customer.
- Processing refunds and exchanges, resolving complaints.
- Bagging or wrapping purchases to ensure safe transport.
- Following all store procedures regarding coupons, gift cards, or the purchase of specific items, such as alcohol or cigarettes.
- Responsible for maintaining the store inventory, Gas Station Cashiers must stock and re-stock shelves, replenishing product in shelving, coolers and hot food area. They may be required to prepare the hot food, as well. Sometimes they perform maintenance on drink machines. Finally, they are responsible for maintaining and refilling the outside washing dispensers.
- Maintaining a clean and orderly station. This includes servicing and cleaning

### One Stop Mart

Eternal Hotels LLC

### Employment Type

Full Time – Non Exempt

### Beginning of employment

Open until filled

### Duration of employment

Year Round

### Industry

Hospitality

### Job Location

5219 Patton Blvd NE, 98837,  
Moses Lake, WA, USA

### Working Hours

Open

### Date posted

September 30, 2020

the public restrooms, cleaning the windows and countertops, vacuuming, sweeping and mopping the floors, and organizing shelves.

## **Competencies**

- Basic Math
- Interpersonal Communication/Written and Verbal
- Time Management
- Product Knowledge
- Telephone Etiquette
- Customer Service
- Dispute Resolution
- Dependability

## **Work Environment**

Gas Station Cashiers spend most of their time on their feet. The work is often repetitive, and spend most of their time standing behind counters or checkout stands and maintaining clean and orderly stations.

## **Physical Demands**

While performing the duties of this job, the employee is regularly required to talk or hear. The employee is frequently required to stand; walk; use hands to finger, handle or feel; and reach with hands and arms. The employee is occasionally required to sit, climb, balance, stoop, kneel, crouch or crawl. The employee must frequently lift or move up to 10 pounds and occasionally lift or move up to 25 pounds. Specific vision abilities required by this job include close vision, distance vision, color vision, peripheral vision, depth perception and ability to adjust focus.

## **Qualifications**

### **Required Education and Experience**

- High School Diploma or equivalent.
- Must be 21+
- Customer service or Cashier experience.
- Ability to handle transactions accurately and responsibly.
- High level of energy with strong customer service skills.
- Basic math and computer skills.
- Ability to stand, walk, lift heavy items, and work with other team members in a fast-paced environment to provide excellent service.
- Attention to detail.
- Helpful, courteous approach to resolving complaints.

### **Preferred Education and Experience**

- 2+ years of gas station cashier experience.

## **Contacts**

### **Additional Information**

All your information will be kept confidential according to EEO guidelines.

### **An Equal Opportunity Employer**

Equal access to programs, services and employment is available to all persons. Those applicants requiring reasonable accommodations to the application and/or interview process should notify a representative of the Human Resources Department at (509) 547-0701 or via email at [hrradlion@eternalhotelsllc.com](mailto:hrradlion@eternalhotelsllc.com).