



<https://eternalhotelsllc.com/careers/head-housekeeper-best-western-pendleton/>

Head Housekeeper – Best Western Pendleton

Description

Eternal Hotels is a national hospitality company primarily engaged in the management and ownership of upscale, midscale and economy hotels & restaurants.

Our brands include the Red Lion Hotel Pasco WA, Best Western Pendleton OR, Holiday Inn Express Pendleton OR, Best Western Plus Dayton WA, Comfort Inn & Suites Walla Walla WA, Sleep Inn Pasco WA, Rodeway Inn Boardman OR, and Vintners Lodge Prosser WA. Eternal Hotels operates a group of RV Parks & Resorts including the RV Park at Vintners Lodge in Prosser, WA and the Driftwood RV Resort in Boardman, OR. The company also owns and operates gas stations, entertainment, and restaurant venues throughout Washington and Oregon. For more information, please visit the company's website at <https://eternalhotelsllc.com>.

Summary/Objective

The head housekeeper manages the performance of housekeeping staff and ensures that the facility is clean and sanitized for all.

Responsibilities

Essential Functions

Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

- Ensures all operational and safety procedures are properly followed.
- Establishes the schedule and plans daily work assignments.
- Trains and coaches employees in laundry, housekeeping and dry cleaning.
- Manages customer housekeeping problems.
- Inspects and approves staff work performance.
- Demonstrates leadership and training to staff.
- Communicates effectively with staff.
- Meets goals of production.
- Develops and trains staff on policy.
- Orders cleaning materials and maintains budget.

Competencies

1. Communication Proficiency.
2. Leadership Skills.
3. Teamwork Orientation.

Work Environment

While performing the duties of this job, the employee usually works inside the hotel cleaning rooms. In some cases, may be outdoors when walking from room to room. The employee is regularly exposed to contaminants and diseases or infections and work with cleaning chemicals and clean soiled items. The employee may work physically near other housekeepers, such as when cleaning the same hotel room.

Physical Demands

The physical demands described here are representative of those that must be met

Best Western Pendleton

Eternal Hotels LLC

Employment Type

Full-time

Beginning of employment

Open Until Filled

Duration of employment

Year Round

Industry

Hospitality

Job Location

400 SE Nye Avenue, 97801,
Pendleton, OR, USA

Working Hours

This position regularly requires long hours and weekends are mandatory.

Base Salary

\$ 17.00

Date posted

August 18, 2026

Valid through

01.01.2027

by an employee to successfully perform the essential functions of this job.

While performing the duties of this job, the employee is regularly required to talk or hear. The employee is frequently required to stand; walk; use hands to finger, handle or feel; and reach with hands and arms.

The employee is occasionally required to sit, climb, balance, stoop, kneel, crouch or crawl. The employee must frequently lift or move up to 10 pounds and occasionally lift or move up to 25 pounds. Specific vision abilities required by this job include close vision, distance vision, color vision, peripheral vision, depth perception and ability to adjust focus.

Qualifications

Required Education and Experience

- High school diploma or GED diploma.

Job Benefits

- Health Insurance
- Dental Insurance
- Vision Insurance
- Paid Time Off (Vacation & Sick)

Contacts

Additional Information

All your information will be kept confidential according to EEO guidelines.

An Equal Opportunity Employer

Equal access to programs, services and employment is available to all persons. Those applicants requiring reasonable accommodations to the application and/or interview process should notify a representative of the Human Resources Department at (509) 547-0701 or via email at hrrredlion@eternalhotelsllc.com.