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Gas Station Cashier – One Stop Mart Richland

Description

One Stop Mart Richland is looking for an efficient, courteous Gas Station Cashier who possesses excellent customer service skills. The Gas Station Cashier will scan the customer's selections, ensure that prices and quantities are accurate, accept payments, issue receipts, answer inquiries, and provide helpful information to customers products, promotions, or item location. You will also respond to complaints, process refunds or exchanges of items, and maintain a clean workspace.

To succeed as a Gas Station Cashier, you should have a strong work ethic and high level of accuracy. You should be responsible, attentive to customer needs, and committed to providing excellent service.

Responsibilities

Essential Functions

Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

- Welcoming customers, answering their questions, helping them locate items, and providing advice or recommendations.
- Operating scanners, scales, cash registers, and other electronics.
- Balancing the cash register and generating reports for credit and debit sales.
- Accepting payments, ensuring all prices and quantities are accurate and proving a receipt to every customer.
- Processing refunds and exchanges, resolving complaints.
- Bagging or wrapping purchases to ensure safe transport.
- Following all store procedures regarding coupons, gift cards, or the purchase of specific items, such as alcohol or cigarettes.
- Responsible for maintaining the store inventory, Gas Station Cashiers must stock and re-stock shelves, replenishing product in shelving, coolers and hot food area. They may be required to prepare the hot food, as well. Sometimes they perform maintenance on drink machines. Finally, they are responsible for maintaining and refilling the outside washing dispensers.
- Maintaining a clean and orderly station. This includes servicing and cleaning the public restrooms, cleaning the windows and countertops, vacuuming, sweeping and mopping the floors, and organizing shelves.

Competencies

- Basic Math
- Interpersonal Communication/Written and Verbal
- Time Management
- Product Knowledge
- Telephone Etiquette
- Customer Service
- Dispute Resolution
- Dependability

One Stop Mart

One Stop Mart

Employment Type

Part-time

Beginning of employment

Open until filled

Duration of employment

Year Round

Industry

Hospitality

Job Location

1903 Jadwin Avenue, 99354, Richland, WA, USA

Working Hours

1 Morning Shift and 2 Swing Shifts
(11am/12pm – 8pm/9pm)

Date posted

May 1, 2023

Valid through

31.05.2023

Work Environment

Gas Station Cashiers spend most of their time on their feet. The work is often repetitive, and spend most of their time standing behind counters or checkout stands and maintaining clean and orderly stations.

Physical Demands

While performing the duties of this job, the employee is regularly required to talk or hear. The employee is frequently required to stand; walk; use hands to finger, handle or feel; and reach with hands and arms. The employee is occasionally required to sit, climb, balance, stoop, kneel, crouch or crawl. The employee must frequently lift or move up to 10 pounds and occasionally lift or move up to 25 pounds. Specific vision abilities required by this job include close vision, distance vision, color vision, peripheral vision, depth perception and ability to adjust focus.

Qualifications**Required Education and Experience**

- High School Diploma or equivalent.
- Must be 21+
- Customer service or Cashier experience.
- Ability to handle transactions accurately and responsibly.
- High level of energy with strong customer service skills.
- Basic math and computer skills.
- Ability to stand, walk, lift heavy items, and work with other team members in a fast-paced environment to provide excellent service.
- Attention to detail.
- Helpful, courteous approach to resolving complaints.

Preferred Education and Experience

- 2+ years of gas station cashier experience.

Base Salary

\$ 15.74 - \$ 16.50

Contacts**Additional Information**

All your information will be kept confidential according to EEO guidelines.

An Equal Opportunity Employer

Equal access to programs, services and employment is available to all persons. Those applicants requiring reasonable accommodations to the application and/or interview process should notify a representative of the Human Resources Department.